

WARRANTY/GENERAL INFORMATION

Warranty

All Lakeside products carry a One Year Full Warranty from the date of delivery. Lakeside will repair or replace all parts to correct defects in materials or workmanship. This warranty covers all components of these carts and shelving products. Neglect, alteration or misuse of the product will void any and all warranties pertaining to the product. To validate warranty, owner must present proof of purchase.

If you believe your Lakeside product is defective, please call us toll-free at 1-800-558-8565 or write to Lakeside Mfg. 4900 W. Electric Avenue, West Milwaukee, WI 53219. You can also contact us by email at info@eLakesideHealthcare.com.

LAKESIDE MANUFACTURING, INC. IS NOT RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY ARISE OUT OF THE PURCHASE OR USE OF ANY WIRE SHELF OR CART PRODUCT; AND LAKESIDE'S LIABILITY FOR ANY BREACH OF WARRANTY SHALL BE LIMITED TO REPLACEMENT OF THE DEFECTIVE PART OR PARTS AS DESCRIBED ABOVE.

Important Notice: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, which vary from state to state.

General Information

F.O.B. Factory

Returned Goods:

Not accepted without prior factory authorization and a Returned Goods Authorization Number. Returned merchandise must be in new, undamaged condition, and in the original shipping container. All return shipments must be prepaid. A minimum 25% restocking charge will apply.

Freight Damage:

It is recommended that the outside and contents of all cartons received be inspected at the time of receipt. It is important that any damage be noted prior to signing for the shipment, since freight carriers are liable for damage only when such damage is indicated on the receipt. Per ICC regulations, it is the responsibility of the consignee to file a claim with the delivering carrier within 15 days of inspection. For assistance and replacement, contact our customer service department.

Rush Orders:

A service charge will apply to orders with expedited ship dates earlier than quoted normal lead times.